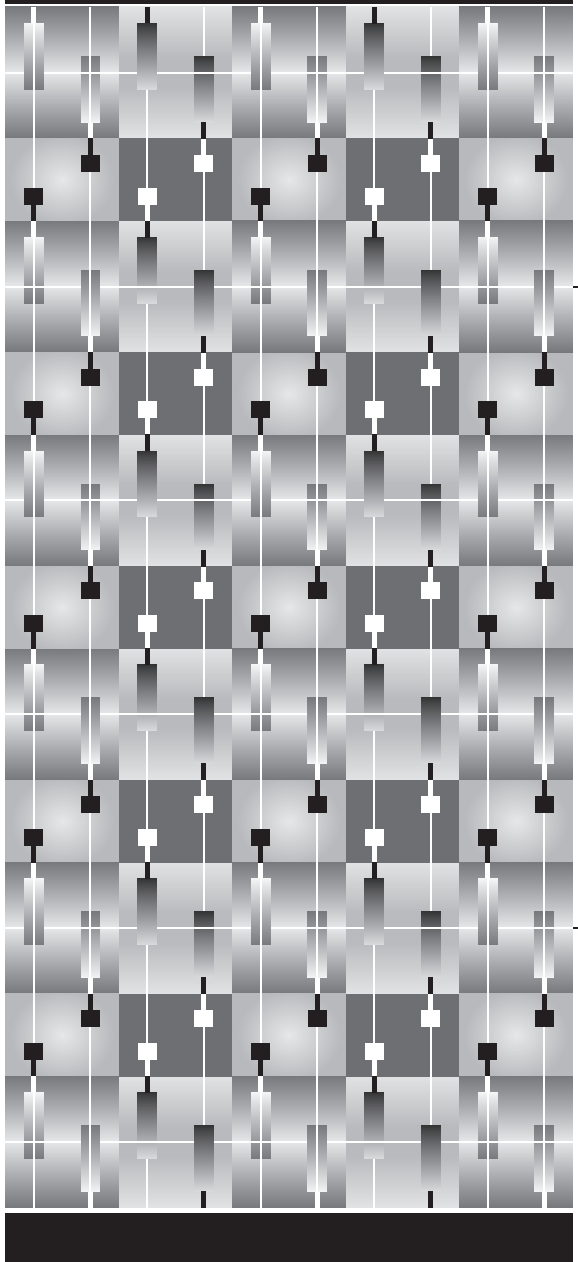


**MONROE COUNTY COMMUNITY COLLEGE**

**GRADUATE  
FOLLOW-UP  
SURVEY**

**2013**

**2014**



Including the  
EMPLOYER  
FOLLOW-UP  
of the  
2013-2014  
CLASS

Prepared  
by the

OFFICE of  
INSTITUTIONAL  
RESEARCH, EVALUATION,  
and ASSESMENT

Jamie DeLeeuw, Ph.D  
384-4237

September 2015

There were 522 students who completed the requirements of his or her degree/program(s) between the dates of July 1, 2013 and June 30, 2014. Three attempts were made to contact each of these completers to respond to the survey, with the incentive that five participants would be randomly selected to receive a \$10 Amazon gift card for their time. Graduates had two options to complete the survey: Web-based survey and the traditional mail survey. The response rate of graduates was 23.8%. Demographic characteristics of respondents were representative of the graduating class, including the occupational and transfer program response rates.

Respondents provided information about their current employment and educational status, and evaluated various College services and programs. In addition to contacting graduates, employers of graduates were also contacted. The employer names were supplied by the graduate as part of their survey. Fifty surveys were sent to employers and the response rate was 36%. Employers supplied their perception of the preparation and education of their MCCC graduate.

I would like to thank Jim Ross, Director of Data Processing, and Sue McKee, Computer Programmer, for providing data from the online survey, and Erin Milford-Kiser, Student Assistant, for her help with data entry. Thanks also to Barry Kinsey, Director of Workforce Development, and person formerly responsible for this report, for answering questions about the process.

If you have any comments or questions regarding this report, please contact me at the Office of Institutional Research, Evaluation, and Assessment at (734) 384-4237 or [jdeleeuw@monroecc.edu](mailto:jdeleeuw@monroecc.edu).

Sincerely,

A handwritten signature in black ink that reads "Jamie DeLeeuw". The signature is written in a cursive style with a long horizontal flourish at the end.

Jamie DeLeeuw, Ph.D  
Coordinator of Institutional Research,  
Evaluation, & Assessment

# MONROE COUNTY COMMUNITY COLLEGE 2013-2014 GRADUATE FOLLOW-UP SURVEY REPORT

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# Awards Summary of Class & Respondents

## Unduplicated Graduates

	2013-14	2012-13
Graduate Population	522	523
Incorrect Address	10	27
Corrected Population	512	496
Unduplicated Responses	122	100
<b>Response Rate</b>	<b>23.8%</b>	<b>20.2%</b>

## Awards

	2013-14 Total		First Award 2013-14 Respondents		2012-13 Total	
	Number	Percent	Number	Percent	Number	Percent
Associate of Applied Science	268	47.4%	62	50.8%	281	50.1%
Associate of Science	219	38.8%	45	36.9%	192	34.2%
Associate of Arts	4	0.7%	2	1.6%	1	0.2%
Associate of Fine Arts	4	0.7%	2	1.6%	3	0.5%
Associate of Commerce	0	0.0%	0	0.0%	1	0.2%
Certificate	64	11.3%	10	8.2%	76	13.5%
Program Designation Added	6	1.1%	1	0.8%	7	1.2%
<b>Total</b>	<b>565</b>	<b>100%</b>	<b>122</b>	<b>100%</b>	<b>561</b>	<b>100%</b>

## Occupational vs. Transfer Program

	2013-14 Total		2013-14 Respondents		2012-13 Total	
	Number	Percent	Number	Percent	Number	Percent
Occupational	305	54.0%	67	54.9%	334	59.5%
Transfer	260	46.0%	55	45.1%	227	40.5%
<b>Total</b>	<b>565</b>	<b>100%</b>	<b>122</b>	<b>100%</b>	<b>561</b>	<b>100%</b>

## Awards by Graduation Date

	2013-14 Total		2013-14 Respondents		2012-13 Total	
	Number	Percent	Number	Percent	Number	Percent
July/August	22	3.9%	7	5.7%	39	7.0%
December	159	28.1%	31	25.4%	191	34.0%
May	314	55.6%	60	49.2%	256	45.6%
June	70	12.4%	24	19.7%	75	13.4%
<b>Total</b>	<b>565</b>	<b>100%</b>	<b>122</b>	<b>100%</b>	<b>561</b>	<b>100%</b>

# Demographic Summary of Class & Respondents

## Gender

	2013-14 Total		2013-14 Respondents		2012-13 Total	
	Number	Percent	Number	Percent	Number	Percent
Male	229	43.9%	45	36.9%	187	35.8%
Female	293	56.1%	77	63.1%	336	64.2%
<b>Total</b>	<b>522</b>	<b>100%</b>	<b>122</b>	<b>100%</b>	<b>523</b>	<b>100%</b>

## Age

	2013-14 Total		2013-14 Respondents		2012-13 Total	
	Number	Percent	Number	Percent	Number	Percent
< 20	13	2.5%	6	4.9%	8	1.5%
20-25	285	54.6%	58	47.5%	260	49.7%
26-30	83	15.9%	17	13.9%	69	13.2%
31-35	46	8.8%	10	8.2%	47	9.0%
36-40	30	5.7%	9	7.4%	47	9.0%
41-50	47	9.0%	19	15.6%	66	12.6%
> 50	18	3.4%	3	2.5%	26	5.0%
<b>Total</b>	<b>522</b>	<b>100%</b>	<b>122</b>	<b>100%</b>	<b>523</b>	<b>100%</b>

## Graduates' Residence (Top 6)

	2013-14		2013-14 Respondents		2012-13 Total	
	Number	Percent	Number	Percent	Number	Percent
Monroe	204	39.1%	51	41.8%	198	37.9%
Lambertville/ Temperance	70	13.4%	11	9.0%	67	12.8%
Newport	37	7.1%	12	9.8%	30	5.7%
Carleton	23	4.4%	6	4.9%	32	6.1%
La Salle	19	3.6%	8	6.6%	29	5.5%
Petersburg	17	3.3%	2	1.6%	21	4.0%
<b>Total</b>	<b>370</b>	<b>70.9%</b>	<b>90</b>	<b>73.8%</b>	<b>377</b>	<b>72.1%</b>

# Employment & Educational Status of Respondents by Degree

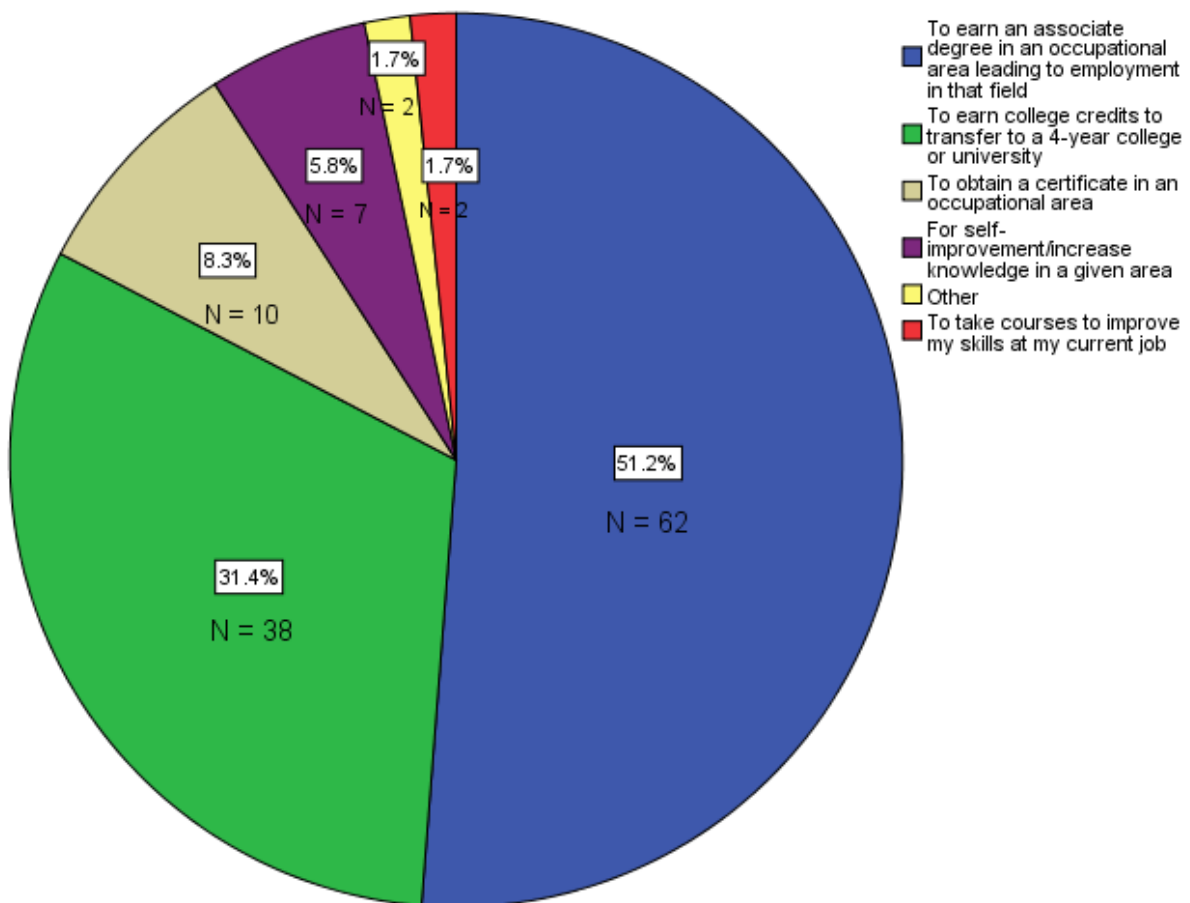
* Employment denominator does not include participation in military service, apprenticeship, or unemployed by choice.	Graduates	% Graduates	Respondents	% Program Respondents	Full-Time Related	Full-Time Unrelated	Part-Time Related	Part-Time Unrelated	Entered Military Service	Apprenticeship Program	Unemployed by Choice	Unemployed Seeking	Other	Continuing Education	Employment Related* &/ or Continuing Education	Job Placement Rate (FT or PT Related)*	Continuing Education Rate
<b>Associate Degrees</b>																	
Accounting	13	2.5%	3	23.1%	1	1	1							3	100.0%	66.6%	100.0%
Administrative Professional: Admin	12	2.3%	4	33.3%				1				2	1	2	50.0%	0.0%	50.0%
Administrative Professional: Legal	1	0.2%	1	100.0%							1			1	100.0%	N/A	100.0%
Application Software Specialist	2	0.4%															
Associate of Applied Science	33	6.3%	7	21.2%	2	1	1	1			1		1	2	66.7%	50.0%	28.6%
Associate of Arts	3	0.6%	2	66.7%				1				1		2	100.0%	0.0%	100.0%
Associate of Fine Arts	3	0.6%	2	66.7%			1				1			1	100.0%	100.0%	50.0%
Associate of Science	215	41.2%	44	20.5%	6	6	4	12	1		6	5	4	37/42	90.5%	27.0%	88.1%
Auto Engineering Technology	7	1.3%	1	14.3%	1									1	100.0%	100.0%	100.0%
Business Management	38	7.3%	9	23.7%	2	2						1	4	8	88.9%	22.2%	88.9%
Chemistry	2	0.4%	1	50.0%							1			1	100.0%	N/A	100.0%
CIS: Computer Programming	4	0.8%															
CIS: Information Assurance & Security	3	0.6%															
CIS: PC Support Technician	2	0.4%	1	50.0%								1		0	0.0%	0.0%	0.0%
CIS: System Administration Specialist	6	1.1%	2	33.3%	2									2	100.0%	100.0%	100.0%
CIS: Web Design	7	1.3%	1	14.3%							1			0	N/A	N/A	0.0%
Construction Management Technology	2	0.4%															
Criminal Justice	5	1.0%															
Culinary Skills & Management	11	2.1%	2	18.2%				1						1	50.0%	0.0%	50.0%
Early Childhood Education	8	1.5%	5	62.5%	3		1	1						3	100.0%	80.0%	60.0%
Electronics & Computer Technology	4	0.8%															
General Technology	6	1.1%	2	33.3%	1	1								0	50.0%	50.0%	0.0%
Graphic Design Digital Media	7	1.3%	2	28.6%				2						1	50.0%	0.0%	50.0%
Graphic Design Illustration	1	0.2%	1	100.0%		1								1	100.0%	0.0%	100.0%
Industrial Electricity/Electronics Technology	2	0.4%	1	50.0%	1									1	100.0%	100.0%	100.0%
Industrial Management - Plant	1	0.2%															
Law Enforcement	1	0.2%															
Manufacturing Technology	1	0.2%															
Mechanical Design Technology	6	1.1%	1	16.7%				1						1	100.0%	0.0%	100.0%
Mechanical Engineering Technology	2	0.4%															
Nuclear Engineering Technology	11	2.1%	4	36.4%	3			1						3	100.0%	75.0%	75.0%
Nursing	36	6.9%	11	30.6%	8		2						1	6	90.9%	90.9%	54.5%
PDA Accounting	1	0.2%															
PDA Business Management	1	0.2%															
PDA Network Specialist	1	0.2%															
PDA PC Support Technician	1	0.2%	1	100.0%									1	1	100.0%	0.0%	100.0%
Product & Process Technology	1	0.2%															
Respiratory Therapy	18	3.4%	2	11.1%	2									2	100.0%	100.0%	100.0%
Teacher Paraprofessional	1	0.2%															
Welding Technology	3	0.6%	2	66.7%	2									0	100.0%	100.0%	0.0%
<b>Total Degree Graduates</b>	<b>482</b>	<b>92.3%</b>	<b>112</b>	<b>23.2%</b>	<b>34</b>	<b>12</b>	<b>10</b>	<b>21</b>	<b>1</b>	<b>0</b>	<b>11</b>	<b>10</b>	<b>13</b>	<b>80</b>	<b>(93/107) 86.9%</b>	<b>44.0%</b>	<b>(80/110) 72.7%</b>

# Employment & Educational Status of Respondents by Certificate

* Employment denominator does not include participation in military service, apprenticeship, or unemployed by choice.	Graduates	% Graduates	Respondents	% Program Respondents	Full-Time Related	Full-Time Unrelated	Part-Time Related	Part-Time Unrelated	Entered Military Service	Apprenticeship Program	Unemployed by Choice	Unemployed Seeking	Other	Continuing Education	Employment Related * &/or Continuing Education	Job Placement Rate (FT or PT Related) *	Continuing Education Rate
<b>Certificate Programs</b>																	
Administrative Office Assistant	1	0.2%															
Administrative Office Specialist	1	0.2%															
CIS: Application Development	1	0.2%															
CIS: Web Design	1	0.2%															
Culinary Skills and Management	2	0.4%															
Early Childhood Education	2	0.4%															
Graphic Design - Digital Media Certificate	1	0.2%	1	100.0%							1		0	0.0%	0.0%	0.0%	
Heavy and Industrial Construction	1	0.2%															
Mechanical Design Technology	1	0.2%															
Phlebotomy Technician	5	1.0%	2	40.0%	1							1	1	100.0%	50.0%	50.0%	
Practical Nursing	8	1.5%	4	50.0%	4								3	100.0%	100.0%	75.0%	
Production and Processing Tech CAD/CAM	4	0.8%															
Production and Processing Tech CNC	3	0.6%	2	66.7%	2								1	100.0%	100.0%	50.0%	
Welding: Advanced	3	0.6%	1	33.3%	1								0	100.0%	100.0%	0.0%	
Welding: Basic	6	1.1%															
<b>Total Certificate Graduates</b>	<b>40</b>	<b>7.7%</b>	<b>10</b>	<b>25.0%</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>5</b>	<sup>(9/10)</sup> <b>90.0%</b>	<b>80.0%</b>	<sup>(5/10)</sup> <b>50.0%</b>
<b>Total Graduates (Degrees plus Certificates)</b>	<b>522</b>	<b>100%</b>	<b>122</b>	<b>23.4%</b>	<b>42</b>	<b>12</b>	<b>10</b>	<b>21</b>	<b>1</b>	<b>0</b>	<b>11</b>	<b>11</b>	<b>14</b>	<b>85</b>	<sup>(102/117)</sup> <b>87.2%</b>	<b>47.3%</b>	<sup>(85/120)</sup> <b>70.8%</b>

# Goal Satisfaction

What was your goal when you initially enrolled at MCCC?



89.3% of respondents achieved their initial goals compared to 89.0% of the Class of 2012-13.



## Goal Satisfaction cont.

### When were you hired into your current position?

	2013-14		2012-13	
	Number	Percent	Number	Percent
Prior to enrolling at MCCC.	20	21.1%	13	18.1%
While enrolled at MCCC.	22	23.2%	31	43.1%
After graduating from MCCC.	53	55.8%	28	38.9%
<b>Total</b>	<b>95</b>	<b>100%</b>	<b>72</b>	<b>100%</b>

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### If you are employed full or part-time in a field unrelated to your area of study at MCCC, please indicate why:

	2013-14		2012-13	
	Number	Percent	Number	Percent
Was not interested in seeking a position in my field of study.	2	6.3%	1	3.7%
Found better opportunities in a field or job where I am currently employed.	4	12.5%	2	7.4%
Attempted to, but could not find a position in my field of study.	7	21.9%	8	29.6%
This position is temporary while continuing my education.	15	46.9%	10	37.0%
Other	4	12.5%	6	22.2%
<b>Total</b>	<b>32</b>	<b>100%</b>	<b>27</b>	<b>100%</b>

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## Continuing Education Status

Award	Graduates	Continuing at MCCC	% Continuing at MCCC	Enrolled at Another Community College	% Enrolled at Another Community College	Enrolled at a 4-Year College or University	% Enrolled at a 4-Year College or University	Plan to Continue Collegiate Level Education within 1 Year	% Plan to Continue Collegiate Level Education within 1 Year	Do Not Plan To Continue	% Do Not Plan To Continue
Associate of Applied Science	62	3	4.8%	0	0.0%	16	25.8%	19	30.6%	24	38.7%
Associate of Science	43	8	18.6%	0	0.0%	25	58.1%	5	11.6%	5	11.6%
Associate of Arts	2	0	0.0%	0	0.0%	2	100.0%	0	0.0%	0	0.0%
Associate of Fine Arts	2	1	50.0%	0	0.0%	0	0.0%	0	0.0%	1	50.0%
Certificate	10	1	10.0%	0	0.0%	1	10.0%	3	30.0%	5	50.0%
Program Designation Added	1	0	0.0%	0	0.0%	0	0.0%	1	100.0%	0	0.0%
<b>Total</b>	<b>120</b>	<b>13</b>	<b>10.8%</b>	<b>0</b>	<b>0.0%</b>	<b>44</b>	<b>36.7%</b>	<b>28</b>	<b>23.3%</b>	<b>35</b>	<b>29.2%</b>

### Current Education Institution

	Number	Percentage
Siena Heights University	18	24.7%
Continuing at MCCC	15	20.5%
Eastern Michigan University	9	12.3%
University of Toledo	9	12.3%
University of Michigan	5	6.8%
Others	17	23.3%
<b>Total</b>	<b>73</b>	<b>100%</b>

# Evaluation of College Services & Programs

All but one respondent completed 40+ credits at MCCC.	# of Responses	N/A	Mean	Very Good (5)	% of Applicable	Good (4)	% of Applicable	Average (3)	% of Applicable	Poor (2)	% of Applicable	Very Poor (1)	% of Applicable
The overall quality of the instructors and instruction provided	121	0	4.31	52	43.0%	57	47.1%	11	9.1%	0	0.0%	1	0.8%
The helpfulness exhibited by instructors	121	0	4.30	53	43.8%	52	43.0%	15	12.4%	1	0.8%	0	0.0%
Relevance of the classes and coursework	121	0	4.26	48	39.7%	56	46.3%	17	14.0%	0	0.0%	0	0.0%
Value of "hands-on" and/or lab opportunities	121	6	4.23	50	43.5%	45	39.1%	16	13.9%	4	3.5%	0	0.0%
Co-op, clinical experience, or internship program	122	63	3.95	25	42.4%	16	27.1%	10	16.9%	6	10.2%	2	3.4%
Quality of equipment, tools, or instructional materials	122	0	4.04	39	32.0%	53	43.4%	26	21.3%	4	3.3%	0	0.0%
Enhancement of writing and oral communication skills	120	1	4.09	42	35.3%	49	41.2%	25	21.0%	3	2.5%	0	0.0%
Enhancement of problem solving/ critical thinking skills	122	0	4.24	46	37.7%	59	48.4%	17	13.9%	0	0.0%	0	0.0%
Enhancement of decision making skills	122	1	4.25	47	38.8%	58	47.9%	15	12.4%	1	0.8%	0	0.0%
Academic advising and counseling	121	6	3.86	41	35.7%	34	29.6%	26	22.6%	11	9.6%	3	2.6%
Career Center	122	63	3.92	17	28.8%	27	45.8%	8	13.6%	7	11.9%	0	0.0%
Office of Workforce Development/ Employment Services	121	69	3.85	15	28.8%	21	40.4%	9	17.3%	7	13.5%	0	0.0%
Bookstore	122	1	4.04	42	34.7%	44	36.4%	33	27.3%	2	1.7%	0	0.0%
Financial Aid	120	37	4.22	41	49.4%	24	28.9%	15	18.1%	1	1.2%	2	2.4%
Learning Resource Center/Library	120	14	4.23	41	38.7%	49	46.2%	15	14.2%	1	0.9%	0	0.0%
Student Activities and Organizations	122	55	3.99	21	31.3%	31	46.3%	9	13.4%	5	7.5%	1	1.5%
Cafeteria	121	37	3.75	17	20.2%	34	40.5%	28	33.3%	5	6.0%	0	0.0%
Learning Assistance Lab (LAL)	120	47	4.21	31	42.5%	28	38.4%	12	16.4%	2	2.7%	0	0.0%
Regional Computer Technology Center	122	31	4.26	35	38.5%	45	49.5%	11	12.1%	0	0.0%	0	0.0%

# Employer Survey Report

Based on employer information provided by MCCC 2013-2014 graduates, 50 employers were mailed a survey regarding their perception of the preparation and education of their MCCC graduate. Thirty-six percent (N =18) of the employers responded.

Please evaluate the following work skills and attributes of the graduate.

	Applicable Responses	Mean	Outstanding (4)	Good (3)	Average (2)	Needs Improvement (1)
Critical Thinking	18	2.89	11.1%	66.7%	22.2%	0.0%
Listening	18	3.17	27.8%	61.1%	11.1%	0.0%
Math	11	3.18	27.3%	63.6%	9.1%	0.0%
Oral Communications	18	3.06	27.8%	55.6%	11.1%	5.6%
Problem Solving	18	2.83	5.6%	72.2%	22.2%	0.0%
Reading	18	3.11	16.7%	77.8%	5.6%	0.0%
Using Technical Manuals	13	2.77	7.7%	69.2%	15.4%	7.7%
Written Communication	17	2.76	17.6%	47.1%	29.4%	5.9%
Planning/Organization	18	2.94	16.7%	61.1%	22.2%	0.0%
Equipment or Instrument Use	15	3.00	13.3%	73.3%	13.3%	0.0%
Manual Dexterity	15	3.00	13.3%	73.3%	13.3%	0.0%
Interacting with the Public	11	3.17	38.9%	44.4%	11.1%	5.6%
Quality of Work	18	3.25	33.3%	5.6%	50.0%	11.1%
Quantity of Work	18	3.22	33.3%	55.6%	11.1%	0.0%
Work-related Technical Knowledge	17	3.18	35.3%	47.1%	17.6%	0.0%
Responsible	18	3.50	61.1%	27.8%	11.1%	0.0%
Cooperative	18	3.50	55.6%	38.9%	5.6%	0.0%
Professional Appearance	18	3.44	50.0%	44.4%	5.6%	0.0%
Initiative	18	3.17	38.9%	44.4%	11.1%	5.6%
Working without Supervision	18	3.22	38.9%	50.0%	5.6%	5.6%
Punctuality and Attendance	18	3.50	55.6%	38.9%	5.6%	0.0%

Please rate this person's preparation for performing this work compared to others in the same or similar work group.

This person is better prepared.	22.2%
This person is equally prepared.	72.2%
This person is less prepared.	5.6%
I have no basis for comparison.	0.0%
<b>Total</b>	<b>100%</b>

## Employer Survey Report Cont.

### Regarding this person's work, how satisfied are you with his/her training or preparation?

Very Satisfied	72.2%
Somewhat Satisfied	16.7%
Somewhat Dissatisfied	5.6%
Very Dissatisfied	5.5%
No Basis for Opinion	0.0%
<b>Total</b>	<b>100%</b>

---

### What was the primary source for hiring this person?

Applicant applied via his/her own initiative	61.1%
Applicant responded to a classified advertisement	5.6%
Contact from a MCCC faculty member	0.0%
Local or regional job fair	0.0%
Mutual acquaintance recommendation/personal contact	11.1%
Clinical/co-op/experiential education participant	11.1%
Through the MCCC Office of Workforce Development	5.6%
Private or public employment agency	0.0%
Other	5.6%
<b>Total</b>	<b>100%</b>

---

### In seeking entry level employees, which colleges/universities would you consider to be MCCC's "competition"?

University of Toledo	44.4%
Owens Community College	33.3%
Henry Ford Community College	33.3%
Eastern Michigan University	27.8%
Schoolcraft Community College	22.2%
Washtenaw Community College	16.7%
University of Michigan	16.7%
Wayne County Community College	5.6%
Other (U of D, WYOTECH, Mercy College of Nursing)	16.7%

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